

Reduced Fare Eligibility Application

SENIOR



The Orange County Transportation Authority (OCTA) and OC Bus offer discounted prices on transit fares for eligible individuals, including senior and disabled individuals. Available programs and pricing are available at OCTA.net/fares or by contacting OCTA.

Once certified as eligible for a reduced fare, individuals will be able to purchase and use the associated discounted fare, including onboard cash fare, reduced fare transit passes, and discounted fares within OCTA’s account-based Wave fare system.

The Reduced Fare program is part of OCTA’s Wave fare system, which is offered as physical smartcard or mobile application. The reduced fare status will be applied to a single smartcard or mobile application registered to a customer’s account. Transit fares charged to the selected Wave card will automatically be discounted once a Reduced Fare application is approved.

ABOUT THIS APPLICATION

This application form (Senior) is intended for applicants who can show an acceptable form of identification showing proof of age (age 60 or older at time of application).

You should NOT use this form if:

- You already have a current (non-expired) Reduced Fare or OC ACCESS ID issued by OCTA
- You do not have an acceptable form of identification that shows your age

Information about other types of Reduced Fare applications is available on OCTA.net/Apply.

HELP WITH THIS APPLICATION

If you have any questions regarding this application, please contact OCTA by calling (714) 560-5596 (Monday through Friday from 8 a.m. to 2 p.m.), emailing OCTA at customers@OCTA.net, or by visiting OCTA.net/Apply.

SUBMITTING THIS APPLICATION

To complete this application, you will need to create a Wave account at OCBus.com/Wave, submit a completed Reduced Fare application, including a photocopy of your proof of age, and include a recent photo. Photos must be a clear, passport style photo of just the applicant. Photos can also be taken in-person at the OCTA Store.

Completed Reduced Fare applications can be submitted online at OCTA.net/apply, returned in-person at the OCTA Store, or sent to OCTA by mail.

| Online         | In-Person                                       | OCTA Store Hours                   | By Mail                                                    |
|----------------|-------------------------------------------------|------------------------------------|------------------------------------------------------------|
| OCTA.net/Apply | OCTA Store<br>600 S Main St<br>Orange, CA 92868 | Monday - Friday<br>8 a.m. - 5 p.m. | OCTA Reduced Fare<br>PO Box 14184<br>Orange, CA 92863-1584 |



**APPLICANT INFORMATION (REQUIRED)**

|                      |                      |                          |
|----------------------|----------------------|--------------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/>     |
| First Name           | Middle Initial       | Last Name                |
| <input type="text"/> |                      | <input type="text"/>     |
| Street Address       |                      | Unit or Apartment Number |
| <input type="text"/> | <input type="text"/> | <input type="text"/>     |
| City                 | State                | ZIP Code                 |
| <input type="text"/> | <input type="text"/> | <input type="text"/>     |
| Telephone Number     | Email Address        | Date of Birth            |

- ☐ I have attached an acceptable form of identification showing proof of age such as a **Department of Motor Vehicles (DMV) Driver's License or Identification card**, a valid **Passport**, or **other government issued identification**.
- ☐ I have attached an recent passport style photo of the applicant.

I declare under penalty of perjury under the State of California that the information I have given is true and correct. I understand that providing false or misleading information could result in my eligibility status being terminated.

|                       |                      |
|-----------------------|----------------------|
| <input type="text"/>  | <input type="text"/> |
| Applicant's Signature | Date                 |

**APPLICATION PROCESS**

After your completed application is reviewed and all information is verified, and if your application is approved, OCTA will provide the Reduced Fare benefit to your selected Wave option (either a physical card or mobile app). If a physical Wave card is requested, the first card provided to each applicant will be free.

If your application is denied, you will receive written notification from OCTA that will include the reason(s) for the denial. You may appeal OCTA's denial of your eligibility by submitting a written appeal to OCTA within 14 days of the date of the denial notice from OCTA. Your appeal should explain the reason(s) for your request for a review and reconsideration of your eligibility.

**WAVE ACCOUNT INFORMATION (REQUIRED)**

|                             |
|-----------------------------|
| <input type="text"/>        |
| Existing Wave Account Email |

How will you be using your Reduced Fare on Wave? (Please select only one)

|                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                               |                      |                      |                  |                    |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|----------------------|------------------|--------------------|
| <input type="checkbox"/> I will use the Wave mobile app<br>Please provide your Wave virtual card number.<br><input type="text"/><br>Wave Virtual Card Number | <input type="checkbox"/> I will use a physical Wave card<br>If you already have a physical Wave card, please provide the card details below. Otherwise, a Wave card will be mailed to you.<br><table><tr><td><input type="text"/></td><td><input type="text"/></td></tr><tr><td>Wave Card Number</td><td>Printed PIN Number</td></tr></table> | <input type="text"/> | <input type="text"/> | Wave Card Number | Printed PIN Number |
| <input type="text"/>                                                                                                                                         | <input type="text"/>                                                                                                                                                                                                                                                                                                                          |                      |                      |                  |                    |
| Wave Card Number                                                                                                                                             | Printed PIN Number                                                                                                                                                                                                                                                                                                                            |                      |                      |                  |                    |