

Reduced Fare Eligibility Application

SHORT FORM WITH PROOF OF DISABILITY



The Orange County Transportation Authority (OCTA) and OC Bus offer discounted prices on transit fares for eligible individuals, including senior and disabled individuals. Available programs and pricing are available at [OCTA.net/fares](https://www.octa.net/fares) or by contacting OCTA.

Once certified as eligible for a reduced fare, individuals will be able to purchase and use the associated discounted fare, including onboard cash fare, reduced fare transit passes, and discounted fares within OCTA's account-based Wave fare system.

The Reduced Fare program is part of OCTA's Wave fare system, which is offered as physical smartcard or mobile application. The reduced fare status will be applied to a single smartcard or mobile application registered to a customer's account. Transit fares charged to the selected Wave card will automatically be discounted once a Reduced Fare application is approved.

ABOUT THIS APPLICATION

This application form (Disabled) is intended for applicants who have existing acceptable documentation of an disability.

You should NOT use this form if:

- You already have a current (non-expired) Reduced Fare or OC ACCESS ID issued by OCTA
- You do not have another current ID or document that establishes your eligibility
- You need a medical authorization or other type of third party certification to apply

Information about other types of Reduced Fare applications is available on [OCTA.net/Apply](https://www.octa.net/Apply).

HELP WITH THIS APPLICATION

If you have any questions regarding this application, please contact OCTA by calling (714) 560-5596 (Monday through Friday from 8 a.m. to 2 p.m.), emailing OCTA at customers@OCTA.net, or by visiting [OCTA.net/Apply](https://www.octa.net/Apply).

SUBMITTING THIS APPLICATION

To complete this application, you will need to create a Wave account at [OCBus.com/Wave](https://www.OCBus.com/Wave), submit a completed Reduced Fare application, including a photocopy of your valid documentation, and include a recent photo. Photos must be a clear, passport style photo of just the applicant. Photos can also be taken in-person at the OCTA Store.

Completed Reduced Fare applications can be submitted online at [OCTA.net/apply](https://www.octa.net/apply), returned in-person at the OCTA Store, or sent to OCTA by mail.

Online	In-Person	OCTA Store Hours	By Mail
OCTA.net/Apply	OCTA Store 600 S Main St Orange, CA 92868	Monday - Friday 8 a.m. - 5 p.m.	OCTA Reduced Fare PO Box 14184 Orange, CA 92863-1584



APPLICANT INFORMATION (REQUIRED)

First Name	Middle Initial	Last Name
Street Address		Unit or Apartment Number
City	State	ZIP Code
Telephone Number	Email Address	Date of Birth

I have attached a photocopy of an acceptable form of identification for eligibility (select one).

- ☐ **Medicare Recipient (Not Medi-Cal or Benefits Identification Card)**
A copy of your valid Medicare card and ID must be submitted with your application.
- ☐ **Department of Motor Vehicles (DMV) Disabled Placard Receipt**
A copy of your valid registration receipt for a DMV disabled placard must be submitted with your application.
- ☐ **Service Connected Veteran ID Card**
- ☐ **Braille Institute Identification Card**
- ☐ **Other valid transit agency Reduced Fare ID Card**

I declare under penalty of perjury under the State of California that the information I have given is true and correct. I understand that providing false or misleading information could result in my eligibility status being terminated.

Applicant's Signature	Date

APPLICATION PROCESS

After your completed application is reviewed and all information is verified, and if your application is approved, OCTA will provide the Reduced Fare benefit to your selected Wave option (either a physical card or mobile app). If a physical Wave card is requested, the first card provided to each applicant will be free.

If your application is denied, you will receive written notification from OCTA that will include the reason(s) for the denial. You may appeal OCTA's denial of your eligibility by submitting a written appeal to OCTA within 14 days of the date of the denial notice from OCTA. Your appeal should explain the reason(s) for your request for a review and reconsideration of your eligibility.

WAVE ACCOUNT INFORMATION (REQUIRED)

Existing Wave Account Email

How will you be using your Reduced Fare on Wave? (Please select only one)

☐ I will use the Wave mobile app Please provide your Wave virtual card number. Wave Virtual Card Number	☐ I will use a physical Wave card If you already have a physical Wave card, please provide the card details below. Otherwise, a Wave card will be mailed to you. Wave Card Number Printed PIN Number
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