

Transferring Reduced Fare to Wave

REQUEST PROCESS FOR TRANSFERING CURRENT BENEFITS



The Orange County Transportation Authority (OCTA) and OC Bus offer discounted prices on transit fares for eligible individuals, including senior and disabled individuals. Available programs and pricing are available at OCTA.net/fares or by contacting OCTA.

For existing Reduced Fare customers, moving to the Wave payment system will let you continue to receive discounted fares, in addition to all the benefits of Wave.

The Reduced Fare program is part of OCTA's Wave fare system, which is offered as physical smartcard or mobile application. The reduced fare status will be applied to a single smartcard or mobile application registered to a customer's account. Transit fares charged to the selected Wave card will automatically be discounted once a Reduced Fare application is approved.

ABOUT THIS APPLICATION

This request form (Existing RFID) is intended for those who currently have a Reduced Fare ID (RFID) provided by OCTA and want to start using Wave. Existing Reduced Fares include Senior, Disabled and College RFIDs.

You should NOT use this form if:

- You don't have an existing Reduced Fare ID with OCTA
- Your Reduced Fare ID with OCTA is no longer valid or expired
- You have some other type of Reduced Fare other than Senior, Disabled or College.

Information about other types of Reduced Fare applications is available on OCTA.net/Apply.

HELP WITH THIS PROCESS

If you have any questions regarding this request, please contact OCTA by calling (714) 560-5596 (Monday through Friday from 8 a.m. to 2 p.m.), emailing OCTA at customers@OCTA.net, or by visiting OCTA.net/Apply.

SUBMITTING THIS REQUEST

To complete this process, you will need to create a Wave account at OCBus.com/Wave, submit a completed request with your information, and include a recent photo. Photos must be a clear, passport style photo of just the applicant. Photos can also be taken in-person at the OCTA Store.

Completed requests can be submitted online at OCTA.net/apply, returned in-person at the OCTA Store, or sent to OCTA by mail.

Online	In-Person	OCTA Store Hours	By Mail
OCTA.net/Apply	OCTA Store 600 S Main St Orange, CA 92868	Monday - Friday 8 a.m. - 5 p.m.	OCTA Reduced Fare PO Box 14184 Orange, CA 92863-1584

REQUESTER INFORMATION (REQUIRED)

First Name	Middle Initial	Last Name
Street Address		Unit or Apartment Number
City	State	ZIP Code
Telephone Number	Email Address	Date of Birth
Existing Reduced Fare ID Number	Existing Type of Reduced Fare (such as Senior)	

☐ I have attached a recent passport style photo of the applicant.

I declare under penalty of perjury under the State of California that the information I have given is true and correct. I understand that providing false or misleading information could result in my eligibility status being terminated.

Requester's Signature	Date

WAVE ACCOUNT INFORMATION (REQUIRED)

Existing Wave Account Email

How will you be using your Reduced Fare on Wave? (Please select only one)

☐ I will use the Wave mobile app Please provide your Wave virtual card number. Wave Virtual Card Number	☐ I will use a physical Wave card If you already have a physical Wave card, please provide the card details below. Otherwise, a Wave card will be mailed to you. <table><tr><td> </td><td> </td></tr><tr><td>Wave Card Number</td><td>Printed PIN Number</td></tr></table>			Wave Card Number	Printed PIN Number
Wave Card Number	Printed PIN Number				

EXPIRATION DATE INFORMATION

The expiration date of your existing RFID will be adjusted based on the type of Reduced Fare.

- **Senior:** Your expiration date will occur 5 years after the date that your reduced fare status is transferred.
- **Disabled:** Your expiration date is dependent upon the type of disability you are approved for and the original expiration date on your approved application.
- **College:** Your expiration date is dependent upon the original expiration date (the end of current term).